



Mississippi Coast Coliseum & Convention Center
P.O. Box 4676
2350 Beach Boulevard
Biloxi, Mississippi 39535

Phone: 228-594-3700
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August 31, 2006

Bill Koehler
ADJUSTERS INTERNATIONAL
1044 Osage Avenue
Kansas City, KS 66105

RE: Insurance settlement – Hurricane Katrina Damages
Mississippi Coast Coliseum & Convention Center, Biloxi, MS

Dear Bill:

I'd like to thank you and your team of Pat Bickford and Brian Revere for the excellent services rendered in the insurance settlement for damages incurred during Hurricane Katrina. Not many, if any, insured on the Mississippi Coast can say "we received payment for 100% of our insurance coverage" as we did!!

Bill, your calm, reserved manner led the insurance company adjuster from a very early negative position, to a friendly settlement of payment in full. You routinely met with our Board of Commissioners keeping them apprised of the negotiations and explained all your dealings with the insurance company until final settlement.

It was a fact; the facility was hit with the full force of Katrina's winds and a storm surge of 25 feet, resulting in five foot throughout the facility. Your professional experience and knowledge of buildings, building operation and insurance is what it took to recover our full limits of the policy. An accomplishment the Commission and I never expected and are truly grateful.

If you ever need us for a reference please do not hesitate to call I am, in fact, so pleased with what you did for us that I'd like your permission to recommend your services as I travel and speak at conventions and meetings and describe our damages and recovery, as you are truly a large part of that recovery. I can attest that if anyone suffers such devastation they should begin with you and your team.

Sincerely,



William F. Holmes
Executive Director

WFH/vh