

February 16, 2007

Adjusters International
17130 N. Dallas Parkway
Suite 210
Dallas, TX 75248

RE: The Port of Port Arthur, Port Arthur, TX
Hurricane Rita insurance claim



I want to thank you, Slaten Bickford and Dave Hann for your outstanding and professional handling of our insurance claim resulting from Hurricane Rita.

Your team's expertise, experience, hard work and willingness to continue fighting when things looked bleak allowed us to recover the fair and equitable insurance settlement we were entitled to as a result of the devastation we suffered during Hurricane Rita. If it wasn't for your firm's outstanding services I am not sure what the outcome of our claim would have been, but from the behavior displayed by our insurance company I am certain it would not have been good for the port.

You can be sure that you will be our first phone call if we are ever faced with another property insurance claim. We view this as a business relationship, not a one-time thing. I would gladly recommend you and Adjusters International to anyone who finds themselves facing the difficulties of a large property claim.

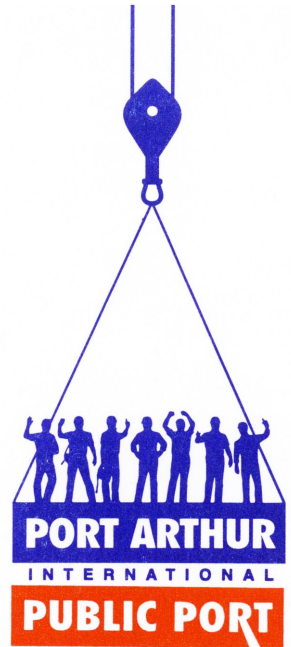
Sincerely,

Floyd Gaspard
Executive Port Director, Port of Port Arthur, Texas

FJG/sam

January 23, 2009

Floyd Gaspard
Executive Port Director
Port of Port Arthur
200 Houston Ave.
Port Arthur, Texas 77641



Subject: *Harold Barend, Adjuster's International
Letter of Recommendation*

Adjuster's International Client:

On September 13, 2008 we were impacted by Hurricane Ike. The Port sustained damage and a number of our employees were affected personally. With a small staff we needed expertise and assistance in handling the various damage claims. The Port of Port Arthur contracted with Adjuster's International to assist us with FEMA relief.

We requested Harold Barend to assist us in our preparation and execution of the public worksheets and represent the Port with FEMA. Approximately three years ago Harold assisted us with the damages created by Hurricane Rita. Through his efforts, the Port successfully applied and received aid to make facility repairs.

After Hurricane Ike, Harold was on the scene early helping us assess the damage and recommending a plan of action. Harold's experience with construction methods as well as knowledge of FEMA processes are of a tremendous benefit.

With that, I offer a favorable recommendation for Harold Barend of Adjuster's International.

Sincerely,

A handwritten signature in blue ink that reads "Floyd J. Gaspard". The signature is stylized with a large, looped "F" and a cursive "Gaspard".

Floyd J. Gaspard
Executive Port Director

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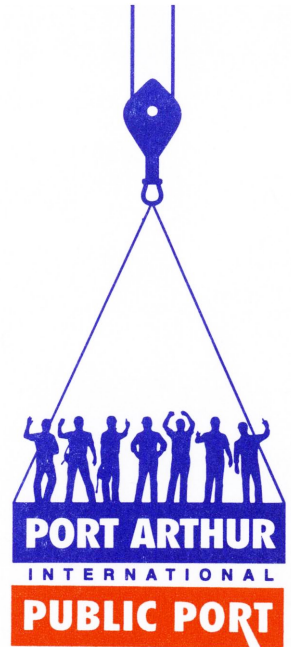
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