

January 20, 2010

Mr. Scott Davidson, Principal
Adjusters International
17130 North Dallas Parkway
Dallas, TX 75248

RE: Hurricane Ike Claim & Settlement

Dear Scott:

At long last, it's over! The "fat lady" has finally sung! And although we're both older, heavier, greyer, and balder, it's **O-V-E-R**.

We want to express our sincere appreciation for all of your tireless efforts and dogged determination in representing us in our insurance claim for Hurricane Ike damage. You did your best work in the final moments, at the negotiating table with the insurance company, to finish the claim by obtaining a comprehensive settlement amount. This alone has saved us a significant amount of time because we are not required to provide every invoice and check copy for the repairs we are making. Also, we have the flexibility to determine the scopes of work and make the repairs as we know they should be done, rather than be constricted by a report with estimates.

Thank you, again and again, for helping us resolve our insurance claim.

Very truly yours,


John J. Dee
Chief Operating Officer