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August 17, 2010

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Mr. Rick Glavich  
Adjusters International  
602 Park Point Drive  
Suite 206  
Golden, CO 80401

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Dear Rick,

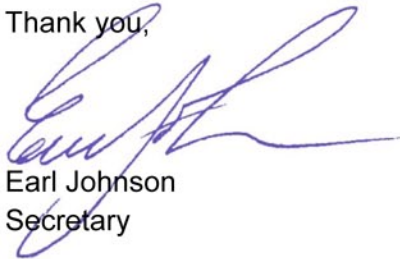
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I simply wanted to write a brief note to thank you for your assistance throughout the past few years.

As we continue to grow our property management company, one of our strengths lies in the resources that we have to offer our clients. We have learned that when a major property loss occurs, it is prudent business to be aligned with your own advocate. Prior to the fire at one of our Condominium communities, we were not too familiar with the service that you offer as licensed public adjusters.

Western States Property Services hopes this letter can serve as a reference for other policyholders and management companies that may be recovering from a property loss claim. Please note that this recommendation is from a company that truly appreciates the tedious efforts and level of professionalism that you have brought forth each time we've worked together.

Thank you,



Earl Johnson  
Secretary

**Western States Property Services, Inc.**

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